

Unemployment Compensation (UC) Benefits Information



Call UC at 888-313-7284

Monday – 8AM – 4PM
Tuesday – 8AM – 4PM
Wednesday – 8AM - 4PM
Thursday – 8AM – 4PM
Friday – 8AM – 4PM

Apply online: www.uc.pa.gov

Live Chat available Monday thru Friday, 8am-5pm

Email your questions to: uchelp@pa.gov

NOTE: Include your full name, last 4 digits of SSN,
and a valid email when contacting UC.

“Paula” answers
general
questions ONLY.

Pandemic Unemployment
Applicants (PUA):
(self-employed, gig workers, etc.)

Apply online: www.uc.pa.gov

Email: ucpua@pa.gov

Virtual
Assistant
@ 877-
978-1295

Additional UC Resources:

- Did you lose your PIN or never received one in the mail?
 - Request a new PIN online at <https://expressforms.pa.gov/apps/pa/DLI-UC/Pin-Request>
 - NOTE: Once you request a new PIN, the old one will not work.
- Do you need your 1099G in order to file your 2019 taxes?
 - Print a copy of your 1099G online at www.uc.pa.gov (UC PIN needed)
- Do you have issues related to your debit card?
 - Call ReliaCard at 1-888-233-5916
- Do you have questions about your Direct Deposit?
 - Call 1-877-869-1956
- Do you need to file your bi-weekly claim?
 - File online at www.uc.pa.gov or Call the PAT System at 1-888-255-4728